

Arizona Operator Services Tariff

of

MCI WorldCom Communications, Inc.

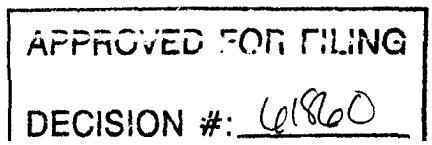
This tariff includes the rates, charges, terms and conditions of service for the provision of intrastate operator services by MCI WorldCom Communications, Inc. , hereinafter referred to as "MCI WorldCom" and/or the "Company", to locations within the State of Arizona.

Issued by: Charles J. Gardella
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Issued Date: September 20, 1999
Decision: #61860, DATED August 5, 1999

Effective Date: September 23, 1999

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CHECK SHEET

Sheets 1 through 21, inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION LEVEL</u>
Title	Original
Check	Original
1	Original
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DECISION I: 61860₁

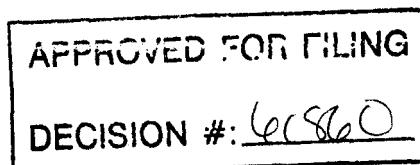
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - Change in regulation

D - Delete or Discontinue

I - Change resulting in an increase to a rate

N - New

R - Change resulting in a reduction to a rate

T - Change in text or regulation but no change in rate or charge

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).i.
2.1.1.A.1.(a).i.(i).

D. Check Sheets - When a tariff filing is made with the Commission, and updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Commission.

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SECTION 1 . TERMS AND ABBREVIATIONS

1.1 Definitions

Aggregator

Any person or entity, that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for telephone calls using a provider of operator services. Aggregators may be Subscribers to and Customers of the Company.

Calling Card Billing

A billing arrangement by which a call may be charged to an authorized calling card number appearing on a calling card issued by a local exchange telephone company.

Carrier or Company

Whenever used in this tariff, "Carrier" or "Company" refers to MCI WorldCom Communications, Inc. hereinafter referred to as "MCI WorldCom", unless otherwise specified or clearly indicated by the context.

Collect Billing

A billing arrangement whereby the originating caller may bill the charges for a call to the called number, provided the called party agrees to accept the charges.

Commercial Credit Card Billing

A billing arrangement by which a call may be charged to an authorized credit card number, such as Mastercard, VISA, or American Express. Company accepts commercial credit cards and charge cards (e.g., Mastercard, VISA, or American Express) for "O+" calls. However, to the extent necessary to control fraud, Company may decline to accept such cards from certain originating (e.g., pay telephone) locations.

Commission

The Arizona Corporation Commission.

Customer or End User

Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of the Company's tariff.

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SECTION 1 . TERMS AND ABBREVIATIONS

1.1 Definitions, (Con't.)

Holidays

Holidays observed by the Company are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Operator Station Call

A service whereby a call is completed with the assistance of a Company operator, except for customer dialed Calling/Commercial Credit Card and Person to Person calls.

Person-to-Person Call

A service whereby the person originating the call specifies through the Company operator a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant, or an agreed upon alternate.

Real Time Rated Call

A service by which the Company operator provides time and charges.

Subscriber

The person, firm, partnership, corporation, or other entity who owns the pay telephone, pay telephone location, or other location from which a Customer places a call utilizing the services of the Company.

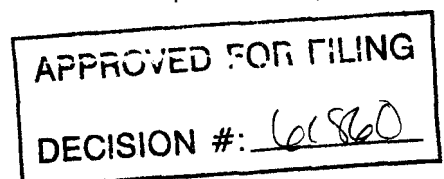
Third Party Billing

A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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SECTION 2 • RULES AND REGULATIONS

2.1 Undertaking of MCI WorldCom Communications, Inc.

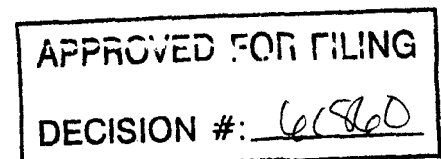
MCI WorldCom services and facilities are furnished to Subscribers and Customers for interLATA communications between points within the state of Arizona. The company offers various billing arrangements with its operator assisted services including Calling Card, Commercial Credit Card, Collect, and Third Party. Arizona intrastate service is offered in conjunction with the Company's interstate service. The Company's services and facilities are available twenty-four hours per day, seven days per week.

Company installs, operates, and maintains the communication services provided hereinunder to Customers in accordance with the terms and conditions set forth under this tariff and through contracts with its Subscribers. Service is provided subject to the provisions of A.A.C. R14-2-1001 which governs alternative operator services in Arizona. Company may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Subscriber, to allow connection of a Subscriber's location to the Company network. The Subscriber shall be responsible for all charges due for such service arrangements.

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SECTION 2 . RULES AND REGULATIONS, (Con't.)**2.2 Limitations**

(a)Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.

(b)Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using service in violation of provisions of this tariff or the law.

(c)The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

(d)The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers and customers as required to meet changing regulatory or statutory rules and standards.

(e)The Company reserves the right to discontinue service, when any governmental or regulatory condition imposed upon Company materially and negatively impacts the financial viability of the service, as determined by the Company in its best business judgment.

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SECTION 2 - RULES AND REGULATIONS, (Con't.)**2.3 Assignment or Transfer**

All facilities or services provided under this tariff are directly or indirectly controlled by Company and neither the Subscriber nor Customer may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all service conditions.

2.4 Use

Services is provided under this tariff to Subscribers and Customers and may be used for any lawful purpose for which the service is technically suited.

2.5 Liabilities of the Company

- (a) Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- (b) The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by an malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

SECTION 2 - RULES AND REGULATIONS, (Con't.)**2.5 Liabilities of the Company, (Con't.)**

- (c) The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with *or* misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- (d) The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.6 Deposits

The Company does not require a deposit from the Subscriber.

2.7 Taxes

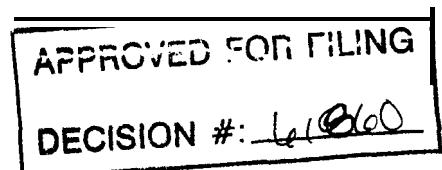
State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are not included in the quoted rates.

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SECTION 2 - RULES AND REGULATIONS, (Con't.)**2.8 Terminal Equipment**

Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or communications systems, such as a PBX. Such PBX terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided by tariff or contract. The Subscriber is responsible for all costs at its premises, including Subscriber personnel, wiring, electrical power, and the like, incurred in its use of Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.9 Payment for Service

All charges due by the Customer or Subscriber are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within sixty days after receipt of the bill. Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.10 Interconnection with Other Carriers

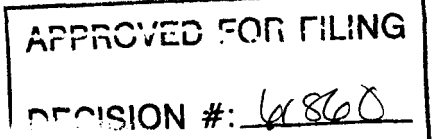
Service furnished by Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Subscriber is responsible for all charges billed by other carriers for use in connection with Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Subscriber.

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SECTION 2 - RULES AND REGULATIONS, (Con't.)

2.11 Refusal or Discontinuance by Company

Company may refuse or discontinue service under the following conditions.

Service may be denied or discontinued without prior written notice for the following reasons:

- (a) If a condition immediately dangerous or hazardous to life, physical safety or property exists;
- (b) Upon order by any court, the Commission, or any other duly authorized public authority; or
- (c) If service was obtained fraudulently or without the authorization of the Company or is being used for, or suspected of being used for, fraudulent purposes.

2.12 Requirements for Aggregator Subscribers

2.12.1 Aggregator Subscribers to Company service shall display plainly on or in close proximity to all telephones available for customer use, printed documentation containing:

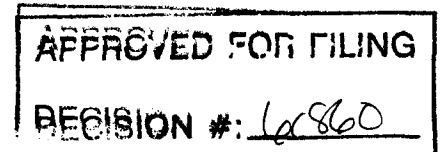
- (a) The Company's name, address and toll-free telephone number;
- (b) A statement that Company rates and operator service surcharges apply for all;
- (c) A written disclosure that informs customers that they have a right to obtain access to the carrier of their choice, and that they may contact their preferred carrier for information on accessing that carrier's service using that telephone;
- (d) A statement that interLATA calls made with calling cards, including IXC cards, may be carried by the Company;
- (e) Dialing instructions;

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SECTION 2 • RULES AND REGULATIONS, (Con?.)

2.12 Requirements for Aggregator Subscribers**2.12.1 (Con't.)**

- (f) A toll-free number for billing inquiries; and
- (g) A description of complaint procedures;

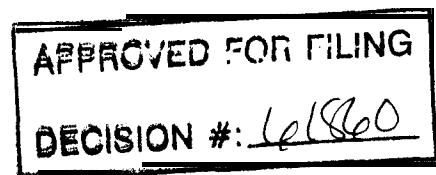
All calls billed by LECS for Company are shown on a bill page with a toll free inquiry number to reach Company customer service. Customer service representatives will provide rates and other general information. Customers not satisfied with an initial response have the opportunity to make an oral or written complaint to the appropriate agency or to the Company. (Company maintains offices in Phoenix and Tucson.) Such complaints are referred to the Company Operator Services Product Manager, who has the discretion to make adjustments to accommodate reasonable customer concerns. Operator Services complaints referred to the Regulatory Department are handled by employees experienced in advising customers about alternatives for "away from home" calling. In response to any complaint or inquiry, Company furnishes written information about Operator Services.

2.12.2 Failure to comply with posting requirements after notice of non-compliance will result in the cancellation of service by Company at the affected location after twenty (20) days.

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SECTION 2 • RULES AND REGULATIONS, (Con't.)

2.12 Requirements for Aggregator Subscribers (Con'?)

- 2.12.3 An aggregator shall ensure that no charge by the aggregator to the consumer for using an 800, a 950 or a 1 OXXX access charges for calls placed through the Company is greater than the amount the Aggregator collects for "0 + " calls placed using the Company.
- 2.12.4 Except for provision of operator service for exclusive use of inmate of penal institutions, aggregators subscribing to Company's services shall neither require nor participate in the blocking of any Customer's access via 950, 800, or 10XXX + 0 to the Customer's provider of choice. Upon notice that a Subscriber is blocking access in violation of Commission requirements, the Company shall withhold commissions on a location specific basis. If the call blocking is not on a location specific basis. If the call blocking is not eliminated Company shall cease serving the affected location after twenty (20) days.
- 2.12.5 Company shall identify itself, audibly and distinctly, to the Customer at the beginning of each telephone call before the Customer incurs any charges and also a second time prior to connecting the call before the Customer incurs any charges.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Call Charges

3.1.1 Long distance usage charges are based on the actual usage of Company's network. No fixed monthly fees or installation charges apply.

3.1.2 Timing of each call begins as specified below and ends when the connection is terminated. Calls are billed in full minute increments unless otherwise specified.

Collect Calls - Timing begins when the called party accepts the responsibility for payment.

Person-to-Person Calls - Timing begins when the calling party is connected to the specified person, extension, or agreed alternate at the called number.

All Other Calls - Timing begins when the called station is answered.

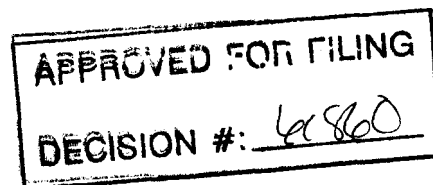
3.1.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one minute.

3.1.4 Unless otherwise specified in this tariff, usage is measured and rounded to the next higher full minute for billing purposes.

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SECTION 3 • DESCRIPTION OF SERVICE, (Con't.)

3.2 Calculation of Distance

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by the Bell Communication Research in their NPA-NXX V&H Coordinate tape, in the following manner:

Formula:

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE, (Con't.)

3.3 Description of Service

Company "O+" service is a full time, intercity service available to all Company Customers, to place calling card, collect and third number billed calls. Company "O+" service permits Customers (who may or may not be Company subscribers) to bill charges for telephone calls to LEC-issued calling cards, major credit cards, and to authorized telephone numbers.

The carrier shall disclose immediately upon request and without charge to the Customer the rates or charges for the Customer's intended call; the method by which such rates or charges will be collected; and the method by which complaints concerning rates, charges, or collection practices will be resolved. The carrier may refer the Customer to the toll-free telephone number of its customer service department for collection information.

"O + " calling card calls will be processed through an automated interface, without operator assistance. Operator assistance will be provided whenever necessary (e.g., from rotary telephones). Calls billed to calling cards or third numbers will be accepted only if Company determines that the billing number is valid. If validation information is not available from the local exchange carrier, Company shall decline to accept the call or require that the call be billed to a number which can be validated, or to a major credit card.

Calls are measured as described in Sections 3.1 and 3.2 of this tariff and rated based on time of day, call duration and mileage. Per-minute and per-call service charges apply.

In addition, Company Directory Assistance is available to Customers of the Company's operator services. Company Directory Assistance Service is offered on a per query basis.

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SECTION 3 • DESCRIPTION OF SERVICE, (Con't.)

3.4 Per Message Service Charges

In addition to usage sensitive charges, appropriate operator services charges are billed on a per call basis. One of the following charges apply to each operator assisted local or long distance call:

3.4.1 Customer Dialed Credit/Calling Card Charge

This charge applies in addition to usage charges for calls billed to a commercial credit card or calling card when the customer dials all of the digits required to route and bill the call.

3.4.2 Operator Station Charge

This charge applies in addition to usage charges for calls placed with operator assistance, other than customer dialed credit/calling card and person to person calls.

3.4.3 Person-to-Person Charge

This charge applies in addition to usage charges for calls placed on a person to person basis.

3.5 Operator Dialed Surcharge

This charge applies in addition to usage and per message service charges for calls when the customer has the capability of dialing all the digits necessary to complete the call, but elects to have the operator dial the called station. End users are informed of the charge for this service prior to call completion. The surcharge does not apply to calls when operator dialing is due to technical problems with dialing or for calls placed on behalf of a handicapped person unable to dial the call.

SECTION 3 - DESCRIPTION OF SERVICE, (Con't.)**3.6 Service Availability**

Service is available twenty-four hours per day, seven days per week. Service is offered subject to the availability of the necessary facilities and equipment or both facilities and equipment, and subject to the provisions of this tariff.

3.7 Access to Other Carriers

A Carrier does not transfer calls to other carriers. Upon request by a Customer to reach another carrier, the Carrier's operator will inform the Customer to redial using an access code provided by the Customer's preferred carrier.

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SECTION 4 - RATES AND CHARGES

4.1 General

Rates for service may vary by the time of day, day of week, call type and mileage. Per minute usage rates, in addition to per-call service charges for operator assisted type calls apply. Calls are billed in full minute increments.

4.2 Per-minute Charges - Applicable Rate Periods

Applicable rate periods (Day, Evening, and Night/Weekend) are indicated in below:

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday

Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday

Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.

Weekend rates apply from 8 a.m. to, but not including, 11 p.m. Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

4.3 Holiday Discounts

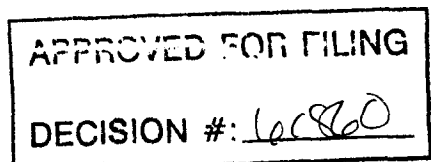
Rates applicable on certain holidays:

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, Memorial Day and Labor Day the rate applicable is the evening rate unless a lower rate would normally apply.

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SECTION 4 - RATES AND CHARGES**4.4 Company Intrastate Operator Assisted Service****4.4.1 Usage Rates****INTERLATA/INTRALATA INTRASTATE**

<u>MILES</u>	DAYTIME		EVENING		NIGHT/WEEKEND	
	<u>INITIAL</u> <u>MINUTE</u>	<u>EACH</u> <u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>EACH</u> <u>ADD'L</u> <u>MINUTE</u>	<u>INITIAL</u> <u>MINUTE</u>	<u>EACH</u> <u>ADD'L</u> <u>MINUTE</u>
0- 10	\$.2400	\$.1 100	\$.1 560	\$.0715	\$.1200	\$.0550
11- 22	\$.3400	\$.1 600	\$.2210	\$.1040	\$.1 700	\$.0800
23- 55	\$.3500	\$.2000	\$.2435	\$.1365	\$.1950	\$.1050
56-l 24	\$.4100	\$.2500	\$.2805	\$.1655	\$.2300	\$.1 350
125-292	\$.4200	\$.2700	\$.2950	\$.1850	\$.2350	\$.1 500
293 & over	\$.4300	\$.3000	\$.3180	\$.1980	\$.2600	\$.1600

4.4.2 Additional Charges

The following per-call charges apply to all calls in addition to the per minute usage rates. These charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.80
Operator Station	\$1.75
Person-to-Person	\$3.50

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SECTION 4 - RATES AND CHARGES

4.5 Operator Dialed Surcharge

Service Charge Per Call	\$2.00
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4.6 Company Directory Assistance Service

For calls dialed 0 + NPA + 555 - 1212, Long distance directory assistance is available on a per query basis. The per call surcharges listed in Section 4.4.2 apply.

Per Query	\$0.60
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